

Board Members

Pauline Hung	Chairperson
Marcela Mancilla-Fuller	Vice-Chairperson
Sukhpal Aulakh	Secretary
Sylvia Lee	Treasurer
Pauline Pasetka	Treasurer
Inge Bailey	Community Partnerships
Dora Fidler	ESL Programs
Rosanna Santamaria	LEAD/Building Bridges
Jackie Ing	Personnel
Lesley Richardson	Personnel
Carmen Garcia	Personnel
Betty Friesen	Fundraising
Esaine Mo	Member at large
Lobat Reisi	Member at large
Ginny Wong	Member at large

Committee Members

Marilyn Baker-Anderson, Amandeep Bains, Ted Baker, Eydie Bernstein, Vilien Chen, Gigi Chiu, Gyda Chud, Bonnie Fenton, Maria Luz Fernandez, Ana Vilma Gomez, Kasturi Guha, Tommy Hockin, Nicole Jeschelnik, Rika Lange, Christine Lee, Sabrina Leung, Michelle Mentore, Aseefa Merali, Jacqueline Petilla, Kathy Price, Tomoka Sweet, Behnaz Terani, Anna Tse, Feli Villamin, Sheila Virdi, Evelyn Wong, Florence Wong, Colleen Xiang, Shau-ha Yeung, Louisa Zhu.

Office Staff

Jean Maloney	Executive Director
Patricia Steiner	ESL Program Coordinator
Kitty Kuk	Coordinator of Volunteers
Sylvia Hesby	LEAD/BB Coordinator
Pola Baca	Children's Program Coordinator
Greta Ho	Account Administrator
Carmen Contreras	Office Administrator

Program Staff

Lida Amiri, Lucia Arauz, Poonam Bala, Maria Cristina Chavez, Jenny Choi, Kim Dang, Dianne Dixon, Susan Ellis, Luciana Frustaci, Hilda Henry, Liliana Hernandez, Sylvia Hesby, Jinny Hong, Barbara Hunc, Wendy Kwong, Jackie Leung, Irene Lui, Aseefa Merali, Janet Morrison, Hai Thi Nguyen, Yvonne Ortiz, Donna Paterson, Sharlene Patterson, Roberta Rivera, Pamini Roshan, Angela Sasso (Consultant), Vanny Seak, Patricia Steiner, Carolyn Sullivan, Chung Tran, Khan Tran, Agnes Tsang, Anna Tse, Cuc Van, Sheila Virdi, Minh Vu, Elsa Wattenyad, Diane Wilmann (Consultant), Darcy Wong, Colleen Xiang.

Mission Statement

The goal of PIRS is to ensure that immigrant women and preschoolers can participate fully in Canadian community life.

Core Values

We value and promote respect for diversity of culture and experience.

We actively respond to unmet, emerging and changing community needs by reaching out to under-served groups and by sharing our expertise and knowledge with other organizations.

We strive to eliminate barriers to access by offering affordable, community based programs that encourage and support the participation of those most in need.

We provide quality childcare that enables women to participate and, at the same time, provides a positive experience for the children.

We promote personal growth and development and assist participants to articulate and achieve their goals and to find strength, support and friendship.

We provide staff with support and opportunities for professional development and growth.

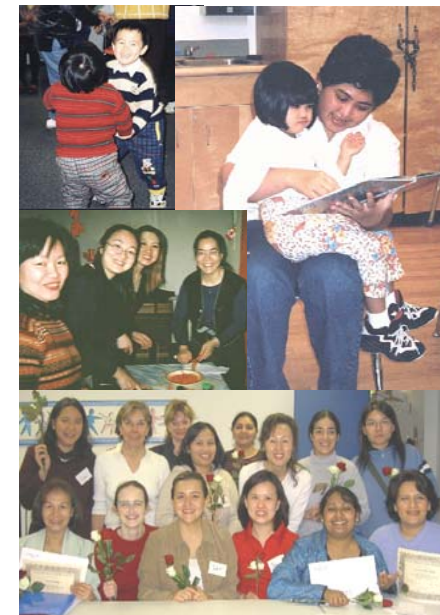
We value the contributions of volunteers and provide the training and support necessary to enable them to be effective in their roles.

We demonstrate our accountability to the community through fiscal responsibility, open and full disclosure, and meaningful, ongoing evaluation of our programs and services.



**Pacific Immigrant
Resources Society**

2003-2004 Annual Report



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A United Way Member Agency

Report from the Chairperson

PIRS concluded another year of challenge with much accomplished, thanks to our dedicated staff and committed volunteers.

New privacy policies and procedures in compliance with the Personal Information Protection Act, which came into effect January 1, 2004, were developed and implemented.

The ad hoc Business Development Committee explored the potential for the development of a business arm to support the charitable work of the Society and the business idea is ready for the next step: development of a business plan.

The LEAD/Building Bridges Committee had some innovative ideas to fundraise for their programs: they held an all day bake sale and evening Christmas craft workshop in December and a Scrapbooking Workshop in April.

The Fundraising Committee successfully launched the first annual PIRS Mother's Day mail campaign to a very encouraging response.

The Public Relations Committee planned and held the third annual PIRS International Women's Day Fair on March 5. The event was a great success, thanks to the many talented people who shared their passion for Chinese painting, calligraphy, knitting, quilting, crystal healing, shiatsu massage, reflexology and Tai Chi.

PIRS was pleased to have the opportunity to meet with members of the University Women's Club and to speak to a General Meeting of the United Nations Association about PIRS and the needs of immigrant and refugee women in our community. We look forward to working with these two organizations in the future to support our common goals.

We thank all our funders and private donors for their continued support which enabled PIRS to deliver valuable programs and services for the women and children in our community.

I feel privileged and honored to be on this Board with a group of very talented and inspiring ladies who are so passionate about the mandate of PIRS. We are saddened each time someone leaves the Board, and particularly so this year with the passing of Irina Orlova in July: Irina's death has left a void that can hardly be replaced or filled.

Pauline Hung,

Report from the Executive Director

The past year has been both very challenging and very rewarding. Highlights include:

New and/or expanded programs

- Thanks to a generous donation through the BC Technology Foundation, we started a new ESL class aimed at helping immigrant women at an intermediate level improve their language skills and make connections for further training, employment, and/or community involvement

- The Story Time program was expanded to 2 days a week, enabling us to serve more families with children under 18 months.

- Thanks to the commitment of two dedicated volunteer teachers, we started an ESL Conversation group once a week.

New partnerships

- Trout Lake Community Centre provided free space for the new Intermediate ESL Program, allowing us to stretch our donor dollars further

- Trudeau and Queen Alexandra Elementary Schools provided free space for programs, and opportunities to orient newcomer families to the school system.

- South Vancouver Family Place made the ESL Conversation group possible by providing free space as well as free childcare for the participant's young children.

- The Warehouse Centre provided an opportunity to move one of our ELSA classes to better and more accessible facilities, resulting in an immediate increase in numbers.

- MOSAIC invited PIRS to join their CAPC Coalition, giving PIRS access to a new funding source which will mean a new program for immigrant women with children aged 0 to 6 in the coming fiscal year.

New resources

- Many Worlds One Community: A New Westminster Tool Kit for Inclusion* was produced by PIRS Community Partnerships and Development Services to support the implementation of anti-racism policies and inclusive programs in New Westminster.

- We purchased a number of new resources for programs, including benchmarked ESL evaluation tools, parenting resource materials and new preschool equipment.

Old friends

As ever, the commitment and contributions of PIRS staff, volunteers, donors, funders and community partners have been the key to our success in meeting our mandate of support and service to immigrant women and their families.

Jean Maloney, Executive

Statement of Revenue and Expenses for the years ended July 31

Revenue	2004 \$	2003 \$
Grants received		
BC Organizational Support Program	—	9,952
BC Anti-Racism & Multiculturalism Program	4,800	31,277
BC Settlement & Adaptation - Stream 1 & 3	115,793	119,962
BC Settlement & Adaptation - Stream 3	99,453	108,250
BC Direct Access gaming funds	8,000	82,500
BC Wage Compensation	—	22,990
BC Technology Foundation	25,000	—
Canadian Heritage	21,206	26,369
Health Canada	8,365	—
United Way allocation	49,421	49,421
United Way Community Innovations	—	5,100
United Way designations	4,964	1,268
United Way Success by 6	20,870	15,440
City of Vancouver	58,200	58,200
HRDC Summer Career Program	—	1,605
Van City Credit Union	—	1,000
Other income	38,723	32,019
Transfer from (to) deferred revenues	(1,879)	14,827
	452,916	580,180
Expenses		
Salaries and benefits	362,682	454,499
Rent - program space	36,855	36,913
Rent - office	13,864	13,457
Materials and supplies	7,827	6,388
Student transit subsidy	6,449	9,824
Telephone/fax and Internet	5,131	4,036
Insurance	5,082	4,718
Copying and postage	4,911	6,476
Honoraria	3,750	2,530
Audit	3,000	2,894
Travel and field trips	3,302	3,845
Staff development	1,232	3,322
Brochures/newsletter	1,206	1,734
Board expenses	603	1,040
Other	3,698	4,852
	459,592	556,527
Amortization expense	422	603
Revenue over (under) expenses for the year	(7,098)	23,050

Complete audited financial statements available on request.